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# **Important Disclaimers**

Freedom Health is an HMO plan with a Medicare contract and a contract with the Florida Medicaid program. Enrollment in Freedom Health depends on contract renewal.

This information is not a complete description of benefits. Call 1-800-401-2740 (TTY: 711) for more information.

Please refer to your Evidence of Coverage (EOC) to verify benefits.

Freedom Health, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Freedom Health, Inc. cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. Freedom Health, Inc. konfòm ak lwa sou dwa sivil Federal ki aplikab yo e li pa fè diskriminasyon sou baz ras, koulè, peyi orijin, laj, enfimite oswa sèks. Español (Spanish): ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-401-2740 (TTY: 711). Kreyòl Ayisyen (French Creole): ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-401-2740 (TTY: 711).

ATTENTION: If you speak Spanish (Español), language assistance services, free of charge, are available to you. Call 1-800-401-2740 (TTY: 711).

Freedom Health is accredited by the National Committee for Quality Assurance (NCQA). NCQA's Health Plan Accreditation evaluates how well a health plan manages all parts of its delivery system --physicians, hospitals, other providers and administrative services - in order to continuously improve the quality of care and services provided to its members.

Freedom Health, Inc. has been approved by the National Committee for Quality Assurance (NCQA) to operate as a Special Needs Plan (SNP) until 2020 based on a review of Freedom Health, Inc.'s Model of Care.

For accommodation of persons with special needs at sales meetings call 1-888-796-0946, TTY: 711.

From October 1 to March 31, we are open 7 days a week from 8 a.m. to 8 p.m. EST. From April 1 to September 30, we are open Monday through Friday, 8 a.m. to 8 p.m. EST.

# Important Dates each year

OCTOBER 1
Benefit information from all

plans becomes available.

# OCTOBER 15 - DECEMBER 7

You may enroll in a plan, effective the following January 1st of each year. (Annual Enrollment Period)

#### JANUARY 1 -MARCH 31ST

OEP allows individuals enrolled in an MA plan to make a one-time election to go to another MA plan.

## **Plan Presentation**

Name	of Benefit	Consultant:	
------	------------	-------------	--

**Prospective Members:** please write the name of the plan representative with whom you are meeting.

This Presentation will cover Freedom Health's Medicare Advantage HMO Plans and Medicare Advantage HMO Special Needs Plans. It will highlight the following information:

- ➤ Your Current Medicare Coverage
- ► Comparing Medicare Advantage to Original Medicare
- ► Freedom's Benefit Plan Options
- ► Choosing the Best Plan for You
- ► How to Enroll in a Freedom Health Medicare Advantage HMO Plan or HMO-SNP Plan

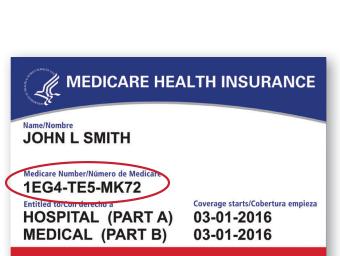


# **Medicare Advantage Basics**

#### What is Medicare?

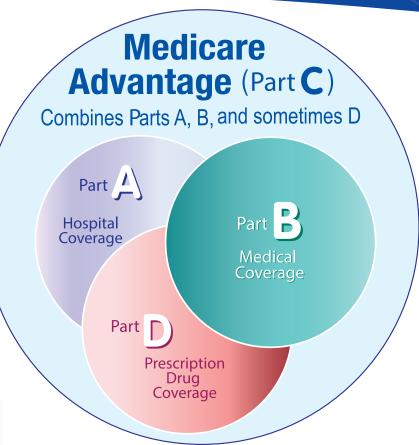
Medicare is federal health insurance for:

- people 65 and older,
- younger people with certain disabilities, and
- people with end-stage renal disease (with limited exceptions).



# Who is Eligible?

- You must have both Medicare Parts "A" and "B".
- You must be a permanent resident in the service area for at least 6 months where the plan is offered.
- People with End Stage Renal Disease are not eligible for Medicare Advantage (with limited exceptions).





# Why Choose Freedom Health?



# Freedom Health is...

- 1 Founded by Physicians
- 2 Focused on preventive care
- 3 Headquartered in Tampa, FL
- 4 Accredited by NCQA





# Visit our Concierge Offices

Healthcare is local – whether it's your doctor, your specialist, or your insurance provider. We're headquartered in Tampa, Florida, with local concierge centers throughout the State.

# Our Local Concierge Centers Offer:

- Staff to help expedite general issues (replacement cards, PCP changes, etc.)
- Licensed Benefit Consultants

# Visit or Call us at a Location Near You:

Concierge Hours of Operation: 8am - 5pm, Monday - Friday

#### **BREVARD**

320 Canaveral Groves Blvd, Cocoa, FL 32926 Toll-Free **1-855-856-7706** Local: **321-212-7460** 

#### **BROWARD/PALM BEACH**

1300 N Federal Highway Suite 103 Boca Raton, FL 33432 Toll Free: **1-844-217-8399** Local: **561-910-5278** 

#### CHARLOTTE/MANATEE/SARASOTA

3874 E. SR 64, Bradenton, FL 34208 Toll Free: **1-888-850-5315** Local: **941-708-0850** 

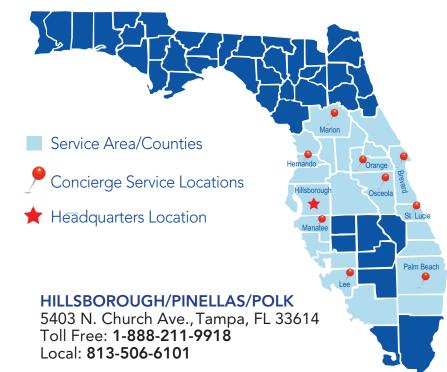
#### CITRUS/HERNANDO/PASCO

8373 Northcliffe Blvd. Spring Hill, FL 34606 Toll Free: **1-888-211-9921** Local: **352-686-0213** 

#### COLLIER/LEE

6831 Palisades Park Ct., Suite 1, Ft. Myers, FL 33912 Toll Free: **1-888-272-2992** 

Toll Free: 1-888-2/2-2 Local: **239-210-4940** 



#### INDIAN RIVER/MARTIN/ST. LUCIE

1187 S. US Hwy. 1, Ste E & F, Vero Beach, FL 32962 Toll Free: **1-888-274-8575** Local: **772-257-3100** 

#### LAKE/MARION/SUMTER/VOLUSIA

2102 SW 20th Pl., Building 200, Suite 201, Ocala, FL 34471 Toll Free: **1-888-420-2539** Local: **352-237-2351** 

#### **ORANGE/SEMINOLE**

950 S. Winter Park Dr., Suite 340, Casselberry, FL 32707 Toll Free: **1-888-364-7905** Local: **407-965-2684** 

#### **OSCEOLA**

1339 E. Osceola Pkwy, Kissimmee, FL 34744 Toll Free: **1-888-609-0690** 

#### CONCIERGE OFFICE HOURS OF OPERATION:

8am - 5pm, Monday - Friday

You can also find us online at www.freedomhealth.com

# More Benefits + More Savings = Better Value!

## Here are some of the best reasons to join!



Receive a monthly over-the-counter allowance from \$25 to \$50 each month, based on plan selection. That's a savings between \$300 to \$600 over the course of a year! Easy online ordering or phone your order in! Your order is shipped to you at no cost.



Get a SilverSneakers<sup>®</sup> Fitness Membership at no cost to you! Search facilities and available amenities by zip code at www.silversneakers.com. You can also order a SilverSneakers<sup>®</sup> Steps home fitness kit if that is more convenient!



Save with a Part B premium refund on select plans. That's a savings between **\$40 to \$100** each month or between **\$480 to \$1,200** over the course of a year applied back to your social security check!



Valuable Comprehensive Dental, Vision and Hearing benefits.



Receive between 6 and 12 one-way transportation trips on our Freedom Medicare, Platinum or Chronic SNP plans depending on the plan. Our Dual SNP plans offer 24 one-way transportation trips and Unlimited trips for Full Dual Eligible Members.\*



Stay healthier with an array of Preventive Services at NO COST to YOU! Receive an Annual Wellness Visit, screenings, vaccines and many other services to keep you on track.



Brand and Generic prescription drug coverage is available on plans that offer part "D" coverage. Gap coverage is available on select plans.



With our home delivery pharmacy, you will receive **3** months supply for **2** months copay on most plans with prescription drug coverage. We offer easy ordering and delivery within **10** days. Not all prescription drugs are available for mail order/home delivery.



S cost to you:

- Annual Wellness Visit
- Abdominal Aortic Aneurysm Screening
- Bone Mass Measurement
- Cardiovascular Screening
- Colorectal Cancer Screening
- Diabetes Screening
- Diabetes Self-Management Training
- EKG Screening
- Flu Shots
- Glaucoma Test
- HIV Screening
- Hepatitis B Shot
- Mammograms
- Medical Nutrition Therapy Service
- Pap Smears/Pelvic Exams
- Pneumococcal Shot
- Prostate Cancer Screening
- Smoking Cessation Counseling

#### Benefit limitations may apply.

See the plan Evidence of Coverage or ask the Plan for complete details of your coverage.

# **Prescription Drugs**

# How Much Do You Pay for Prescription Drugs?

# Stage 1 Initial Coverage Stage

The plan pays its share of the prescription cost of your drugs and you pay your share of the prescription cost.

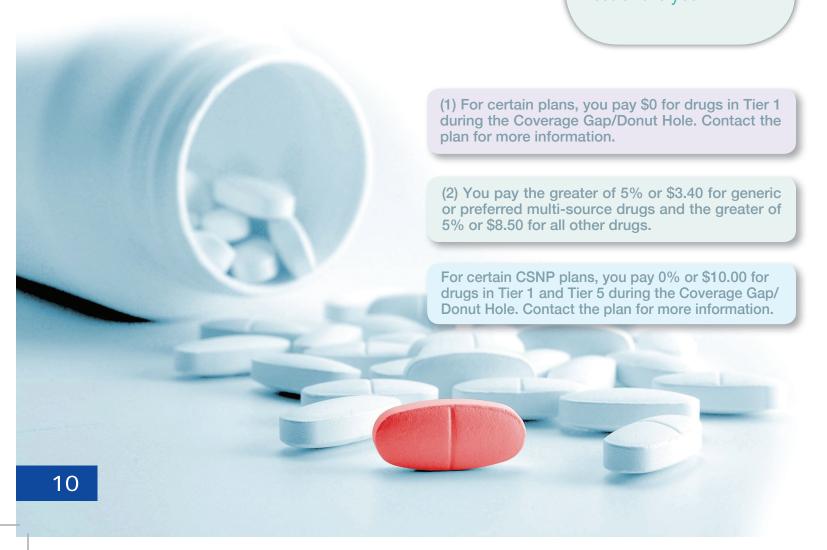
You stay in this stage until your payments for the year plus the plan's payments total \$3,820.

#### **Stage 2** Coverage Gap Stage/ Donut Hole

You pay 37% of the generic drug cost and the discounted cost for brand drugs until the yearly outof-pocket drug cost reaches \$5,100, unless you are already getting Medicare Extra Help.<sup>(1)</sup>

#### **Stage 3** Catastrophic Coverage Stage

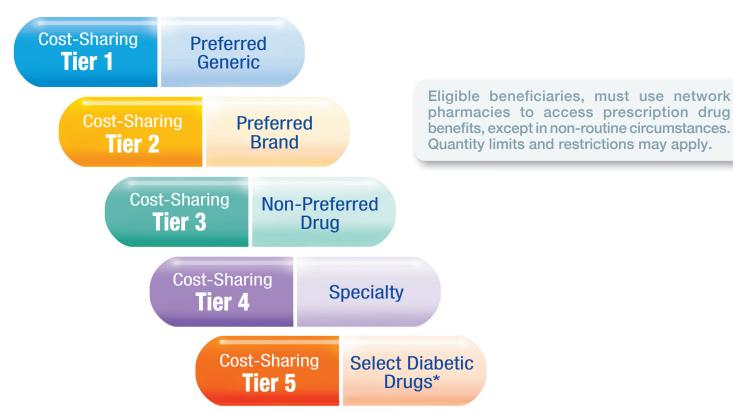
Once you have paid enough for your drugs to move onto this last payment stage, the plan will pay most of the cost of your drugs for the rest of the year. (2)



# **Formulary Information**

# **Initial Coverage Stage Drug Costs**

The Plan has up to five (5) cost-sharing tiers. Every drug on the Plan's Drug List is in one of the cost-sharing tiers. To find out which cost-sharing tier your drug is in, look it up in the Plan's Formulary. Then, refer to the benefits section for plan-specific cost-sharing.



#### How do you find your drugs in the Formulary?

There are two ways to find your drug within the formulary:

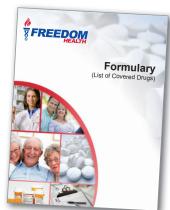
#### 1) Alphabetical Listing

The Index of the Formulary provides an alphabetical list of all of the drugs along with the page number where you can find coverage information.

#### 2) Medical Condition

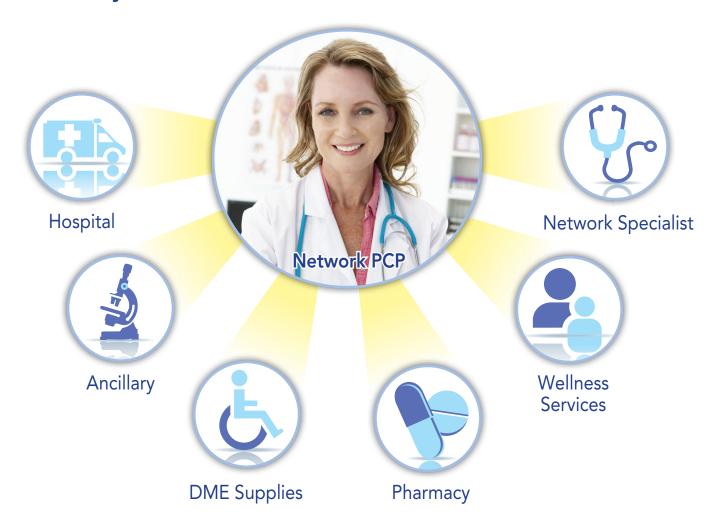
Drugs in the formulary are grouped into categories depending on the type of medical conditions that they are used to treat. For example, drugs used to treat a heart condition are listed under the category "Cardiovascular Agents".

In general, Cost-Sharing Tier 1 Drugs are the lowest tier and include only Generic Drugs. Tier 2 Drugs include Preferred Brand Drugs and some Non-Preferred Generic Drugs, Tier 3 Drugs include Non-Preferred Brand Drugs and Non-Preferred Generic Drugs and Tier 4 Drugs include high-cost and unique brand and generic drugs (this is the highest cost drug tier). \*Tier 5 Select Diabetic Drugs are available on certain CSNP plans only and include select brand drugs used to treat diabetes.



#### Your Medical Home

Your network Primary Care Provider (PCP) coordinates all of your care including referrals and authorizations. A network PCP is considered your "Medical Home".



#### **Benefits of a Medical Home**

- Acts as your personal physician,
- Focuses on all of your healthcare needs,
- Integrates care across all specialties and healthcare settings,
- Focuses on wellness and prevention,
- Enables higher quality and safety.

You must receive all routine care from plan providers. You must use Freedom Health providers except in emergency or urgent care situations or for out-of-area renal dialysis or other related services. If you obtain routine care from out-of-network providers, neither Medicare nor Freedom Health will be responsible for the cost. Out-of-network/non-contracted providers are under no obligation to treat Freedom Health members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

# Freedom Health Plans

# Freedom Health has a plan for you!

The Freedom Health Medicare Advantage HMO has plans with and without prescription drug coverage that offer many valuable benefits.

Freedom Health also offers two types of Special Needs Plans (SNPs). If you qualify to join a Medicare SNP, you get all of your Medicare hospital and medical health care services through the plan, including Medicare prescription drug coverage:

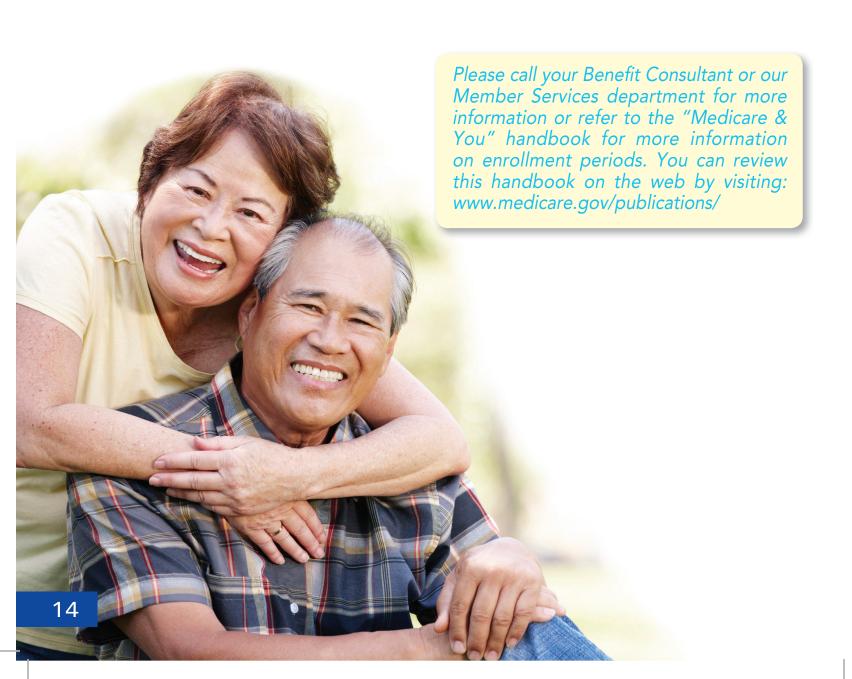
- The Full & Partial Dual Eligible Special Needs Plans (HMO-SNP), with drug coverage, are plans available to anyone who has both Medical Assistance from the State and Medicare. Premiums, co-pays, co-insurance, and deductibles may vary based on the level of Extra Help you receive.
- Chronic Condition Special Needs Plans (HMO-SNP), with drug coverage, are plans for those individuals who have been diagnosed with chronic or disabling conditions such as:
- Diabetes
- Cardiovascular Disease for:
  - Cardiac Arrhythmias
  - Coronary Artery Disease
  - Peripheral Vascular Disease
  - Chronic Venous Thromboembolic Disorder
- Chronic Congestive Heart Failure
- Chronic Lung Disorders:
  - COPD
  - Chronic Bronchitis
  - Asthma
  - Pulmonary Fibrosis
  - Emphysema and Pulmonary Hypertension

After you enroll, the plan will need to obtain verification of the chronic condition from your doctor. A response from your doctor's office is required within 30 days of enrollment. If you lose eligibility or there are changes to your eligibility or qualifying conditions, you will be disenrolled from the special needs plan. However, you will be eligible for a Special Election Period that will enable you to enroll in another plan.



## **Enrollment**

- During the Annual Enrollment Period (AEP) each year, Medicare Advantage eligible individuals may enroll or end their enrollment in a MA plan. The AEP occurs October 15th through December 7th of each year. Most enrollments submitted during the AEP will have an effective date the following January 1st of each year.
- During the Open Enrollment Period (OEP) individuals enrolled in an MA plan are allowed to make a onetime election to go to another MA Plan. OEP occurs January 1st through March 31st.
- HMO eligible beneficiaries may enroll in the plan only during specific times of the year.
- If you have a special enrollment period or initial coverage election period, you may be able to enroll with an earlier effective date.



# What to Expect After You Enroll

# You will receive a Freedom Health welcome packet and other plan materials that include:

- Your Welcome Letter
- Your Freedom Health ID card
- Your Evidence of Coverage
- A Provider Directory
- A Pharmacy Directory\*
- Your Formulary or List of Covered Drugs\*
- Other member materials



\*Only for plans with Part D coverage.



#### Your Freedom ID Card



RxBIN#: 610011 RxPCN#: FRH

RxGrp#: MPDH5427 Issuer#: 80840

RxID#: <Insert member ID#>

<Freedom Plan Name>

ID: <000000000> <FIRST><MI><LAST>

Eff. Date: <Insert date>

PCP: <John Doe, M.D.>

Phone: <555-5555>

Medicare R

H5427 - PBP<number>

Identifies your plan benefits for your pharmacist\*

Your Freedom identification number

Name of your Freedom Medicare Advantage Plan

Your Plan Number

\*Only for plans with Part D coverage.

Up-front payments for the plan benefits you receive

Member Services Toll-Free Number

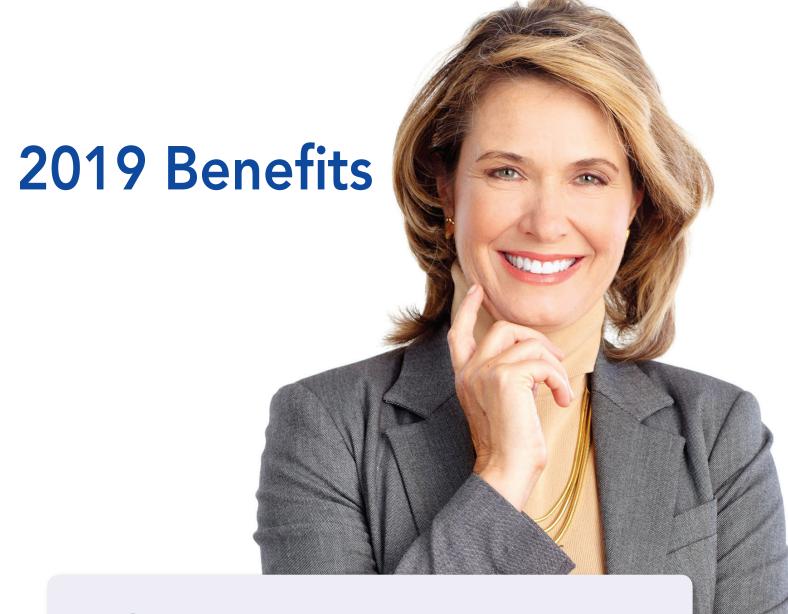
Information for your doctor, pharmacist\* or hospital

PCP Office Visit: <\$> Urgent Care: <\$> Specialty Office Visit: <\$> ER: <\$>

Member Services: 1-800-401-2740 TTY/TDD: 711 www.freedomhealth.com

Behavioral Health: 1-888-273-3710
Provider Services (UM): 1-888-796-0947
Pharmacy Technical Support: 1-888-706-0421
Part D Prior Authorization: 1-888-407-9977

Submit Claims to: Freedom Health Claims Department P.O. Box 151348 Tampa FL 33684 EDI Payer ID: XXXXX



Our Representative will show you the specifics of your Freedom Health Medicare Advantage plan benefits, using the Plan Overview and the 2019 Formulary.

# Plan Finder Chart

Plan Type>	MA					MAP	D			
Plan Name →	Freedom Savings Plan		Medicare 1 Rx		Fre	edom Plat	inum Plar	ı Rx		Freedom Platinum Rewards Plan Rx
	НМО		МО			HN	МО			НМО
Plan ID#> County	052	059	060	088	089	091	092	093	094	096
Brevard	✓	$\checkmark$								
Broward			<b>√</b>							
Charlotte		<b>√</b>								
Citrus	✓	<b>√</b>						<b>√</b>		
Collier										
Hernando	✓		<b>√</b>							
Hillsborough	✓		$\checkmark$							
Indian River	✓			1						
Lake	✓		$\checkmark$						1	✓
Lee	✓	<b>√</b>								
Manatee	✓					<b>√</b>				
Marion	✓		<b>√</b>						1	✓
Martin	✓	$\checkmark$								
Miami-Dade	✓		<b>√</b>							
Orange	✓		$\checkmark$		1					
Osceola	✓		<b>√</b>		<b>√</b>					
Palm Beach	✓		$\checkmark$							
Pasco	✓		<b>√</b>							
Pinellas	✓	$\checkmark$								
Polk							1			
Sarasota	✓		$\checkmark$							
Seminole	✓		<b>√</b>		1					
St. Lucie	✓			✓						
Sumter	✓	1							1	✓
Volusia	✓	$\checkmark$								

# Find a plan in your county

			CSNP			DSI	NP
m X	Freedom VIP Care	Freedom VIP Savings	Freedom VIP Savings COPD	Freedom VIP Savings	Freedom VIP Savings COPD	Freedom Medi-Medi Partial	Freedom Medi-Medi Full
	HMO-SNP	HMO-SNP	HMO-SNP	HMO-SNP	HMO-SNP	НМО-	SNP
	070	072	077	082	083	078	087
				✓		✓	✓
				✓	<b>✓</b>	✓	✓
				✓	<b>✓</b>	$\checkmark$	$\checkmark$
	✓	<b>√</b>	<b>√</b>			✓	✓
				✓	<b>✓</b>	✓	✓
	✓	<b>√</b>	✓			✓	✓
	$\checkmark$	✓	✓			✓	✓
				✓	<b>✓</b>	✓	✓
	✓	$\checkmark$	✓			✓	✓
				✓	<b>√</b>	✓	✓
	✓	✓	✓			✓	✓
	✓	✓	✓			✓	✓
				✓	<b>√</b>	<b>√</b>	✓
	<b>√</b>	✓	✓			✓	✓
	$\checkmark$	✓	✓			✓	✓
	✓	✓	✓			✓	✓
	$\checkmark$	✓	✓			✓	✓
	✓	<b>√</b>	✓			✓	✓
	✓	<b>✓</b>	✓			✓	✓
	✓	<b>√</b>	✓			✓	✓
	✓	✓	✓			✓	✓
	✓	<b>√</b>	✓			✓	✓
				✓	<b>✓</b>	✓	✓
	✓	<b>√</b>	<b>✓</b>			✓	✓
	✓			$\checkmark$	<b>✓</b>	✓	✓

O Plan Name	Freedom Savings Plan (HMO)	Freedom Medicare Plan RX (HMO)	Freedom Medicare Plan RX (HMO)	Freedom Platinum Plan Rx (HMO)	Freedom Platinum Plan Rx (HMO)
PBP Number	052	059	060	088	089
Premium	I O	<u></u>	); <del>(</del>	9	) (4)
Part B Buydown	\$65.00	\$0.00	\$0.00	\$0.00	\$0.00
Max out of Pocket	\$3,400	\$3,400	\$3,400	\$3,400	\$3,400
Inpatient Hospital	\$225 days 1-7	\$225 days 1-7	\$150 days 1-7	\$85 days 1-7	\$75 days 1-7
Inpatient Mental	\$225 days 1-7	\$225 days 1-7	\$150 days 1-7	\$85 days 1-7	\$75 days 1-7
Skilled Nursing Facility	\$0 days 1-5 \$20 days 6-20 \$125 days 21-100	\$0 days 0-30 \$0 days 1-5 \$20 days 6-20 \$150 days 21-100	\$0 days 0-30 \$0 days 1-5 \$20 days 6-20 \$150 days 21-100	\$0 days 1-20 \$150 days 21-100	\$0 days 1-20 \$150 days 21-100
OUTPATIENT CARE					
Primary Care Visit	0\$	0\$	0\$	0\$	0\$
Specialist Visit	\$40	\$30	\$35	\$25	\$15
Chiropractor Visit	\$20	\$20	\$20	\$20	\$15
Podiatry Visit	\$40	\$30	\$35	\$25	\$15
Outpatient Mental Health	\$40	\$30	\$35	\$25	\$15
Outpatient Substance Abuse	\$40-\$250	\$30-\$200	\$35-\$250	\$25-\$150	\$15-\$150
Ambulatory Surgery Center Visit	\$75	\$75	\$75	\$25	\$25
Outpatient Hospital Visit	\$250	\$200	\$250	\$150	\$150
Ambulance ground/air	\$150 / 20% air	\$175 / 20% air	\$175 / 20% air	\$175 / 20% air	\$150 / 20% air
Emergency Care	\$75	\$75	\$75	\$75	\$75
Worldwide ER Care	\$500 copay; \$25,000 limit	\$500 copay; \$25,000 limit	\$500 copay; \$25,000 limit	\$500 copay; \$25,000 limit	\$500 copay; \$25,000 limit
Urgentily Needed Care	019	018	\$10 838	018 300	910 910
CI, TI & OI	0440	8490 840	0 CO	678 60	<u>n</u> ⊖
OUTPATIENT MEDICAL SERVICES AND SUPPLIES	SES AND SUPPLIES	O e	0.2¢	O <del>o</del>	O <del>o</del>
Durable Medical Fourinment	%06	%02	%06	%06	%06
Prosthetic Devices	20%	20%	20%	20%	20%
Diabetes Training, Nutrition Therapy	0\$	0\$	0\$	0\$	0\$
Diabetes Supplies	0-20%	0-20%	0-20%	0-20%	0-20%
Laboratory (outpatient)	\$0-\$50	\$0-\$50	\$0-\$50	\$0-\$50	\$0-\$50
X-rays	\$0-\$250	\$0-\$200	\$0-\$250	\$0-\$150	\$0-\$150
Diagnostic Procedures/Tests	\$0-\$250	\$0-\$200	\$0-\$250	\$0-\$150	\$0-\$150
Diagnostic Procedure Sleep Study	20%	20%	20%	20%	20%
Diagnostic Radiology, MRI, CAT, PET	\$25-\$250	\$25-\$200	\$25-\$250	\$25-\$150	\$25-\$150
Therapeutic Radiology	20%	20%	20%	20%	20%
PREVENTIVE SERVICES					
Bone Mass Measurement	0\$	0\$	0\$	0\$	0\$
Colorectal Screening	0\$	0\$	0\$	0\$	0\$
Flu, Pneu. & Hep. B Vaccine	\$0	\$0	\$0	0\$	\$0
Mammograms	\$0	0\$	\$0	0\$	0\$

0\$	20% \$0	\$0	20%	20%		0\$	\$3,820	\$0	\$30	\$70	33%	3 months for 2 copays	Tier 1 \$0 copay			\$0 1/yr		\$0 2/yr	0\$	Yes		\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit	\$0 1/yr	\$0\$	\$0 1/yr		\$0	0\$	\$10 1/yr	\$10 1/yr	CZ   &	Yes	\$0 8 one-way trips	\$50	Yes, After INP acute sty	Yes
000	20% \$0	0\$	20%	20%		0\$	\$3,820	0\$	\$35	\$85	33%	3 months for 2 copays	Tier 1 \$0 copay		Ā	\$0 1/yr	\$0 2/yr	\$0 2/yr	0\$	Yes		\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit	\$0 1/yr	0\$	\$0 1/yr		\$0	0\$	\$10 1/yr	\$10 1/yr	671¢	Yes	\$0 8 one-way trips	\$45	Yes, After INP acute sty	Yes
0 0 \$	20% \$0	\$0	50%	20%		0\$	\$3,820	80	\$35	\$85	33%	3 months for 2 copays	Tier 1 \$0 copay	1	ā	\$0 1/yr	\$0 2/yr		80	Yes		\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit	\$0 1/yr	0\$	\$0 1/yr		\$0	0\$	\$10 1/yr	\$10 1/yr	001¢	Yes	\$0 6 one-way trips	\$35	Yes, After INP acute sty	Yes
0 0 \$	20% \$0	0\$	20%	20%		0\$	\$3,820	\$0	\$35	\$85	33%	3 months for 2 copays	Tier 1 \$0 copay	1	\$0	\$0 1/yr	\$0 2/yr	\$0 2/yr	80	Yes		\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit	\$0 1/yr	80	\$0 1/yr		\$0	0\$	\$10 1/yr	\$10 1/yr	001¢	Yes	\$0 6 one-way trips	\$35	Yes, After INP acute sty	Yes
0 0 \$	20% \$0	0\$	20%	20%				90630	No Ax Coverce	-				1	Ō		\$0 2/yr		80	Yes		\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit	\$0 1/yr	80	\$0 1/yr		\$0	0\$	\$10 1/yr	\$10 1/yr	9100 9100	Yes	\$0 6 one-way trips	\$25	Yes, After INP acute sty	Yes
Pap Smears/ Pelvic Exams Prostate Cancer Screening	Renal Dialysis ESRD Nutrition Therapy	Annual Wellness Visit	Part B Drugs (not Chemo)	Part B Chemo Drugs	PART D DRUGS	Deductible	ICL Limit	Tier 1 Preferred Generic	Tier 2 Preferred Brand	Tier 3 Non-Preferred Drug	Tier 4 Specialty	Mail Order	GAP Coverage*	COMPREHENSIVE DENTAL	Medicare-Covered Dental	Oral Exam	Routine Dental Cleaning	Fluoride Treatment	Dental X-ray	Comprehensive Dental	HEARING	Hearing Aids	Hearing Aid Fitting/Eval	Medicare-Covered Hearing	Routine Hearing Exam	NOISIA	Glasses/Contacts - Cat Surg	Routine Eye Exam	Glasses	Contacts	SLIPPI EMENTAL BENEFITS	Fitness Membership	Transportation	Over-the-Counter (OTC) Supplies	Nutrition Benefit	Nursing Line

\*You pay 37% of generic drug cost and discounted cost for brand drug until the yearly out-of-pocket drug cost reaches \$5,100, unless you are already getting Medicare Extra Help. Some plans have \$0 co-pay for Tier 1 during the Coverage Gap/Donut Hole.

Plan Name	Freedom Platinum Plan RX (HMO)	Freedom Platinum Plan RX (HMO)	Freedom Platinum Plan RX (HMO)	Freedom Platinum Plan RX (HMO)	Freedom Platinum Rewards Plan RX (HMO)
PBP Number	091	092	093	094	960
Premium	\$0	\$0	0\$	\$0	0\$
Part B Buydown	\$0.00	\$0.00	\$0.00	\$0.00	\$65.00
Max out of Pocket INPATIENT CARE	\$3,400	\$3,400	\$3,400	\$3,400	\$6,700
Inpatient Hospital	\$125 days 1-7 \$0 days 8-90	\$85 days 1-7 \$0 days 8-90	\$95 days 1-7 \$0 days 8-90	\$95 days 1-7 \$0 days 8-90	\$225 days 1-7 \$0 days 8-90
Inpatient Mental	\$125 days 1-7 \$0 days 8-90	\$85 days 1-7 \$0 days 8-90	\$95 days 1-7 \$0 days 8-90	\$95 days 1-7 \$0 days 8-90	\$225 days 1-7 \$0 days 8-90
Skilled Nursing Facility	\$0 days 1-20 \$150 days 21-100	\$0 days 1-20 \$150 days 21-100	\$0 days 1-20 \$150 days 21-100	\$0 days 1-20 \$150 days 21-100	\$0 days 1-20 \$150 days 21-100
OUTPATIENT CARE					
Primary Care Visit	\$0	\$0	\$0	\$0	0\$
Specialist Visit	\$35	\$30	\$25	\$20	\$25
Chiropractor Visit	\$20	\$20	\$20	\$20	\$20
Podiatry Visit	\$35	\$30	\$25	\$20	\$25
Outpatient Mental Health	\$35	\$30	\$25	\$20	\$25
Outpatient Substance Abuse	\$35-\$150	\$30-\$150	\$25-\$150	\$20-\$150	\$25-\$195
Ambulatory Surgery Center Visit	\$25	\$25	\$25	\$25	\$100
Outpatient Hospital Visit	\$150	\$150	\$150	\$150	\$195
Ambulance ground/air	\$150 / 20% air	\$150 / 20% air	\$150 / 20% air	\$150 / 20% air	\$175 / 20% air
Emergency Care	\$75		\$75	\$75	\$75
Worldwide ER Care	\$500 copay; \$25,000 limit	\$500 copay; \$25,000 limit	\$500 copay; \$25,000 limit	\$500 copay; \$25,000 limit	\$500 copay; \$25,000 limit
Urgently Needed Care	\$10	\$10	\$10	\$10	\$10
U., P.I. & S.I.	435 435	\$30 \$4	\$\frac{4}{2} \text{\$\frac{4}{2}} \$\frac{	\$20 \$3	\$25 \$0
	000	O <sub>P</sub>	O <del>o</del>	00	00
OUTPATIENT MEDICAL SERVICES AND SUPPLIES	SES AND SUPPLIES	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	)
Durable Medical Equipment	%02	%02	%02	20%	%02
Prosthetic Devices	20%	20%	20%	20%	20%
Diabetes Training, Nutrition Therapy	0\$	80	<del>0</del> \$	80	80
Diabetes Supplies	0-20%	0-50%	0-50%	0-50%	0-50%
Laboratory (outpatient)	\$0-\$50	\$0-\$50	\$0-\$50	\$0-\$50	\$0-\$50
X-rays	\$0-\$150	\$0-\$150	\$0-\$150	\$0-\$150	\$0-\$195
Diagnostic Procedures/Tests	\$0-\$150	\$0-\$150	\$0-\$150	\$0-\$150	\$0-\$195
Diagnostic Procedure Sleep Study	20%	20%	20%	20%	20%
Diagnostic Radiology, MRI, CAT, PET	\$25-\$150	\$25-\$150	\$25-\$150	\$25-\$150	\$25-\$195
Therapeutic Radiology	20%	20%	20%	20%	20%
PREVENTIVE SERVICES					
Bone Mass Measurement	\$0	\$0	\$0	\$0	\$0
Colorectal Screening	\$0	\$0	\$0	\$0	80
Flu, Pneu. & Hep. B Vaccine	0\$ *	0\$	0\$	0\$	0
Mammograms	<b>0</b> \$	\$0	\$0	\$0	80

Pap Smears/ Pelvic Exams	0\$	0\$	0\$	0\$	0\$
Prostate Cancer Screening	80	\$0	\$0	<b>\$</b> 0	80
Renal Dialysis	20%	20%	20%	20%	20%
ESRD Nutrition Therapy	\$0	\$0	\$0	\$0	\$0
Annual Wellness Visit	\$0	\$0	\$0	\$0	\$0
PART B DRUGS					
Part B Drugs (not Chemo)	20%	20%	20%	20%	50%
Part B Chemo Drugs	20%	20%	20%	20%	20%
PART D DRUGS					
Deductible	0\$	0\$	0\$	0\$	0\$
ICL Limit	\$3,820	\$3,820	\$3,820	\$3,820	\$3,820
Tier 1 Preferred Generic	\$0	0\$	0\$	\$0	0\$
Tier 2 Preferred Brand	\$30	\$30	\$30	\$30	\$35
Fier 3 Non-Preferred Drug	\$70	\$70	\$70	\$70	\$85
Fier 4 Specialty	33%	33%	33%	33%	33%
Mail Order	3 months for 2 copays				
GAP Coverage*	Tier 1 \$0	Tier 1 \$0	Tier 1 \$0	Tier 1 \$0	No
MPREHENSIVE DENTAL					
Medicare-Covered Dental		8	40	40	\$
Oral Exam		\$0 1/yr		\$0 1/yr	
Routine Dental Cleaning		\$0 2/yr	\$0 2/yr		\$0 2/yr
Fluoride Treatment	\$0 2/yr		\$0 2/yr	\$0 2/yr	\$0 2/yr
Dental X-ray	\$0	\$0	\$0	\$0	80
Comprehensive Dental	Yes	Yes	Yes	Yes	Yes
HEARING					
Hearing Aids	\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit	\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit	\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit	\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit	\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit
Hearing Aid Fitting/Eval	\$0 1/yr				
Medicare-Covered Hearing	0\$	0\$	0\$	0\$	0\$
Routine Hearing Exam	\$0 1/yr				
NISION					
Glasses/Contacts - Cat Surg	\$0	\$0	\$0	\$0	\$0
Routine Eye Exam	0\$	0\$ ;	80	\$0	80
Glasses	\$10 Tyr	810 1/yr	STO TAYE	1yr 018	\$10 1/yr
Contacts	\$10 1/yr				
Eyewear Limit	\$125	\$125	\$125	\$125	\$1Z3
SUPPLEMENTAL BENEFILS					
Fitness Membership					
Harisportation Over-the-Counter (OTC)	90 o OHE-Way IIIDS \$45	\$0 o olle-way inps \$45	ao o olle-way inps 445	\$0 0 0116-way 111ps \$45	\$0 12 0ffe-way trips
Supplies	) <del> </del>	) † <del>)</del>	) † <del>?</del>	) † <del>)</del>	0
Nutrition Benefit	Yes, After INP acute sty				
Nursing Line	Yes	Yes	Yes	Yes	Yes

\*You pay 37% of generic drug cost and discounted cost for brand drug until the yearly out-of-pocket drug cost reaches \$5,100, unless you are already getting Medicare Extra Help. Some plans have \$0 co-pay for Tier 1 during the Coverage Gap/Donut Hole.

Plan Name	Freedom VIP Care (HMO-SNP)	Freedom VIP Savings (HMO-SNP)	Freedom VIP Savings COPD (HMO-SNP)	Freedom VIP Savings (HMO-SNP)	Freedom VIP Savings COPD (HMO-SNP)
PBP Number	020	072	077	082	083
Premium	\$0	\$0	\$0	\$0	\$0
Part B Buydown	\$0.00	\$100.00	\$85.00	\$40.00	\$0.00
Max out of Pocket INPATIENT CARE	\$3,400	\$3,400	\$3,400	\$6,700	\$6,700
Inpatient Hospital	\$75 days 1-5 \$0 days 6-90	\$195 days 1-7 \$0 days 8-90	\$195 days 1-7 \$0 days 8-90	\$225 days 1-7 \$0 days 8-90	\$225 days 1-7 \$0 days 8-90
Inpatient Mental	\$75 days 1-5 \$0 days 6-90	\$195 days 1-7 \$0 days 8-90	\$195 days 1-7 \$0 days 8-90	\$225 days 1-7 \$0 days 8-90	\$225 days 1-7 \$0 days 8-90
Skilled Nursing Facility	\$0 days 1-20 \$150 days 21-100				
OUTPATIENT CARE					
Primary Care Visit	\$0	\$0	0\$	\$0	0\$
Specialist Visit	\$10	\$30	\$30	\$40	\$40
Chiropractor Visit	\$10	\$20	\$20	\$20	\$20
Podiatry Visit	\$10	\$30	\$30	\$40	\$40
Outpatient Mental Health	\$10	\$30	\$30	\$40	\$40
Outpatient Substance Abuse	\$10-\$150	\$30-\$250	\$30-\$200	\$40-\$250	\$40-\$250
Ambulatory Surgery Center Visit	\$0	\$25	\$25	\$75	\$75
Outpatient Hospital Visit	\$150 6150 / 20% 2ir	\$250	\$200 \$150 / 200% 211	\$250	\$250
Allibularice ground/all	\$130 / 20 % all	\$130 / 20% all	\$130 / ZU /o all	\$130 / 20% all	⊕ 130 / 20 % all ⊕27
Emergency Care Worldwide FB Care	\$/5 \$500 conav: \$25 000 limit	\$75 \$500 copay: \$25 000 limit	\$75 \$500 copay: \$25 000 limit	\$/5 \$500 conav: \$25 000 limit	\$7/5 \$500 copay: \$25 000 limit
Urgently Needed Care	\$10	\$10	\$10	\$10	\$10
OT, PT & ST	\$10	\$30	\$30	\$40	\$40
Home Health	0\$	0\$	0\$	\$0	\$0
<b>OUTPATIENT MEDICAL SERVICES AND SUPPLIES</b>	ES AND SUPPLIES				
Durable Medical Equipment	20%	20%	0-20% Oxygen \$0	20%	0-20% Oxygen \$0
Prosthetic Devices	20%	20%	20%	20%	20%
Diabetes Training, Nutrition Therapy	\$0	\$0	\$0	\$0	0\$
Diabetes Supplies	%0	%0	0-20%	%0	0-50%
Laboratory (outpatient)	\$0-\$50	\$0-\$50	\$0-\$50	\$0-\$50	\$0-\$50
X-rays	\$0-\$150	\$0-\$250	\$0-\$200	\$0-\$250	\$0-\$250
Diagnostic Procedures/Tests	\$0-\$150	\$0-\$250	\$0-\$200	\$0-\$250	\$0-\$250
Diagnostic Procedure Sleep Study	20%	20%	20%	20%	20%
Diagnostic Radiology, MRI, CAT, PET	\$25-\$150	\$25-\$250	\$25-\$200	\$25-\$250	\$25-\$250
Therapeutic Radiology	20%	20%	20%	20%	20%
PREVENTIVE SERVICES					
Bone Mass Measurement	\$0	0\$	0\$	\$0	\$0
Colorectal Screening	\$0	80	\$0	\$0	\$0
Flu, Pneu. & Hep. B Vaccine	\$0	\$0	80	0\$	\$0
Mammograms	\$0	\$0	\$0	\$0	\$0

\$0 \$0 \$0 \$0 \$0	20% 20% \$0 \$3,820 \$0 \$30 \$80 33%	N/A 3 months for 2 copays Tier 1 at \$0 \$0 \$0 1/yr \$0 2/yr \$0 2/yr \$0 2/yr \$0 2/yr	\$0 for 2 aid/yr (1 per ear) \$1000 limit \$1000 per aid) limit \$0 1/yr \$0 \$0 \$10 1/yr \$10 1/yr \$125 \$0 8 one-way trips \$50 Yes, After INP acute sty Yes
\$0 \$0 \$0 \$0 \$0	20% 20% \$0 \$3,820 \$0 \$30 \$80	\$10 3 months for 2 copays Tier 1 at \$0 \$0 1/yr \$0 2/yr \$0 2/yr \$0 2/yr \$0 2/yr \$0 2/yr	\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit \$0 1/yr \$0 \$0 \$10 1/yr \$10 1/yr \$10 1/yr \$125  Yes \$0 8 one-way trips \$50 Yes, After INP acute sty Yes,
\$0 \$0 \$0 \$0 \$0	20% 20% \$0 \$3,820 \$0 \$30 \$33%	N/A 3 months for 2 copays Tier 1 at \$0 \$0 1/yr \$0 2/yr \$0 2/yr \$0 2/yr \$0 2/yr \$0 2/yr	\$0 for 2 aid/yr (1 per ear) \$1000 limit \$1000 per aid) limit \$0 1/yr \$0 \$0 \$0 1/yr \$10 1/yr \$125 \$125  Yes \$0 12 one-way trips \$50 Yes, After INP acute sty Yes
\$0 \$0 \$0 \$0 \$0	20% 20% \$0 \$3,820 \$8 \$80 33%	\$10 3 months for 2 copays Tier 1 at \$0 \$0 \$0 1/yr \$0 2/yr \$0 Yes	\$0 for 2 aid/yr (1 per ear) \$1000 limit \$1000 per aid) limit \$0 1/yr \$0 \$0 \$10 1/yr \$10 1/yr \$125 \$125  Yes \$0 12 one-way trips \$50 Yes, After INP acute sty Yes,
\$0 \$0 \$0 \$0 \$0	20% 20% \$0 \$3,820 \$0 \$20 \$60 33%	\$0 3 months for 2 copays Tier 1 at \$0 & Select tier \$10 copay \$0 \$0 1/yr \$0 2/yr \$0 2/yr \$0 2/yr \$0 2/yr \$0 2/yr	\$0 for 2 aid/yr (1 per ear) \$1000 limit (\$500 per aid) limit \$0 1/yr \$0 \$0 \$10 1/yr \$10 1/yr \$125  Yes \$0 12 one-way trips \$50 Yes, After INP acute sty Yes,
Pap Smears/ Pelvic Exams Prostate Cancer Screening Renal Dialysis ESRD Nutrition Therapy Annual Wellness Visit PART B DRUGS	Part B Drugs (not Chemo) Part B Chemo Drugs PART D DRUGS Deductible ICL Limit Tier 1 Preferred Generic Tier 2 Preferred Brand Tier 3 Non-Preferred Drug Tier 4 Specialty	Tier 5 Select Diabetic Drugs Mail Order GAP Coverage*  COMPREHENSIVE DENTAL Medicare-Covered Dental Oral Exam Routine Dental Cleaning Fluoride Treatment Dental X-ray Comprehensive Dental HEARING	Hearing Aids Hearing Aid Fitting/Eval Medicare-Covered Hearing Routine Hearing Exam VISION Glasses/Contacts - Cat Surg Routine Eye Exam Glasses Contacts Eyewear Limit SUPPLEMENTAL BENEFITS Fitness Membership Transportation Over-the-Counter (OTC) Supplies Nutrition Benefit Nursing Line

\*You pay 37% of generic drug cost and discounted cost for brand drug until the yearly out-of-pocket drug cost reaches \$5,100, unless you are already getting Medicare Extra Help. Some plans have \$0 and some plans have \$10 co-pay for Tier 1 and Tier 5 during the Coverage Gap/Donut Hole. Cost Sharing varies based on Medicaid status.

Plan Name	Freedom Medi-Medi Partial (HMO-SNP)	Freedom Medi-Medi Full (HMO-SNP)
PBP Number	078	780
Premium	\$30.30	\$30.30
Part B Buydown	\$0.00	\$0.00
Max out of Pocket	\$3,400	\$3,400
INPATIENT CARE		
Inpatient Hospital	0\$	\$0
Inpatient Mental	0\$	0\$
Skilled Nursing Facility**	\$0 days 1-100	\$0
OUTPATIENT CARE		
Primary Care Visit	0\$	0\$
Specialist Visit	0\$	0\$
Chiropractor Visit	0\$	0\$
Podiatry Visit	0\$	0\$
Outpatient Mental Health	0\$	0\$
Outpatient Substance Abuse	0\$	0\$
Ambulatory Surgery Center Visit	\$0	\$0
Outpatient Hospital Visit	0\$	0\$
Ambulance ground/air**	0\$	0\$
Emergency Care**	0\$	0\$
Worldwide ER Care	\$500 copay; \$25,000 limit	\$500 copay; \$25,000 limit
Urgently Needed Care	0\$	0\$
OT, PT & ST	\$0	\$0
	\$0	\$0
<b>OUTPATIENT MEDICAL SERVICES AND SUPPI</b>	AND SUPPLIES	
Durable Medical Equipment**	0\$	0\$
Prosthetic Devices**	\$0	0\$
Diabetes Training, Nutrition Therapy	\$0	0\$
Diabetes Supplies	%0	%0
Laboratory (outpatient)	\$0	\$0
Diagnostic Procedures/Tests	0\$	0\$
X-rays	80	\$0
Diagnostic Radiology	\$0	\$0
Therapeutic Radiology**	0% or 20%	%0
PREVENTIVE SERVICES		
Bone Mass Measurement	0\$	0\$
Colorectal Screening	\$0	\$0
Flu, Pneumonia & Hepatitis B Vaccine	0\$	0\$
Mammograms	\$0	\$0
Pap Smears/Pelvic Exams	\$0	0\$
Prostate Cancer Screening	\$0	0\$
Renal Dialysis**	0% or 20%	%0

ESRD Nutrition Therapy	0\$	0\$
Annual Wellness Visit	\$0	\$0
PART B DRUGS		
Part B Drugs (not Chemo)**	0\$	0\$
Part B Chemo Drugs**	\$0	\$0
PART D DRUGS		
Deductible	COST SHARING DEFINED BY LIS LEVEL®	COST SHARING DEFINED BY LIS LEVEL®
ICL Limit	\$3,820	\$3,820
Tier 1 Preferred Generic	\$0(1)	\$0(1)
Tier 2 Preferred Brand		
Tier 3 Non-Preferred Drug	COST SHARING DEFINED BY	COST SHARING DEFINED BY
Tier 4 Specialty	LIS LEVEL <sup>(2)</sup>	LIS LEVEL <sup>(2)</sup>
Mail Order		
GAP Coverage <sup>(3)</sup>		
COMPREHENSIVE DENTAL		
Medicare-Covered Dental	0\$	0\$
Oral Exam		\$0 1/yr
Routine Dental Cleaning	\$0 2/yr	\$0 2/yr
Fluoride Treatment	\$0 2/yr	\$0 2/yr
Dental X-ray	0\$	\$0
Comprehensive Dental	Yes	Yes
Dentures	\$0 1 per 5/yr	\$0 1 per 5/yr
HEARING		
Hearing Aids	\$0 for 2 aid/yr (1 per ear) \$1000 (\$500 per aid) limit	\$0 for 2 aid/yr (1 per ear) \$1000 (\$500 per aid) limit
Hearing Aid Fitting/Eval	\$0 1/yr	\$0 1/yr
Medicare-Covered Hearing	\$0	\$0
Routine Hearing Exam	\$0 1/yr	\$0 1/yr
VISION		
Glasses/Contacts - Cat Surg	08	80
Routine Eye Exam	04	09
Glasses	\$0 1/yr	\$0.1/yr
Contacts	\$0 1/yr	\$0 1/yr
Eyewear Limit	\$200	\$200
SUPPLEMENTAL BENEFITS		
Fitness Membership		
Transportation	\$0 24 one-way trips	\$0 24 one-way trips
Over-the-Counter (OTC) Supplies Nutrition Report:	Ves After IND solves	Ves After INP soute etv
Number of the contract of the	res, Airel IIVI acute sty	See Aliel IIVI acate sty
	SDL	Spl

\*You pay 37% of generic drug cost and discounted cost for brand drug until the yearly out-of-pocket drug cost reaches \$5,100 unless you are already getting Medicare Extra Help. \*\*Cost Sharing varies based on Medicaid status. (1) Tier 1 copay is \$0 in the deductible and initial coverage stage. (2) Members with no LIS have a \$415 Deductible and pay \$45 for Tier 2, \$95 for Tier 3, and 25% for Tier 4 drugs in the initial coverage stage.

# **Dual Special Needs Plans (D-SNP's)**

To join D-SNP Plan 78, you must be eligible for certain levels of financial assistance from Florida Medicaid, as one of the following: Specified Low-Income Medicare Beneficiary (SLMB or SLMB Plus), Qualified Individual (QI) or Qualified Disabled and Working Individual (QDWI) or other Full Benefit Dual Eligible (FBDE). You must be entitled to Medicare Part A, be enrolled in Medicare Part B, live in our service area and be eligible for Medicaid. Depending on your level of Medicaid eligibility, benefits differ and you may or may not be subject to cost-sharing requirements. To join D-SNP Plan 87, you must be eligible for certain levels of financial assistance from Florida Medicaid, as a Qualified Medicare Beneficiary (QMB or QMB Plus). Plan Eligibility and benefit coverage is based on Medicaid eligibility. Benefits may vary, based on Plan.

#### **Comprehensive Dental Services**

The Plan will cover medically necessary dental services that provide for the study, screening, assessment, diagnosis, prevention, and treatment of diseases, disorders, and conditions of the oral cavity at NO COST to you. Please refer to your Evidence of Coverage (EOC) for additional benefit information.

#### What is Covered?

The Plan covers, but is not limited to, the following Dental Services:

- Medicare-Covered Dental
- Oral Exams
- Dental Cleanings
- Fluoride Treatments
- Dental X-rays

- Comprehensive Dental
- Extraction or Removal
- Fillings
- Debridement
- Dentures (Partial or Full)

For recipients age 21 and older, the Plan covers emergency dental services to alleviate pain, infection, or both and procedures essential to prepare the mouth for dentures.

#### (Where to Call?)

Please call Argus Dental at 1-855-445-9757 or speak to Member Services.

#### **Transportation Services**

The D-SNP Plans cover 24 one-way trips of transportation to Plan approved locations. Depending on your Medicaid eligibility level, you may qualify for additional UNLIMITED transportation benefits to Plan approved locations.

Contact Member Services for the number to schedule transportation services.

# Comprehensive Dental, Vision and Hearing Benefits



# Comprehensive Dental

**Vision** 



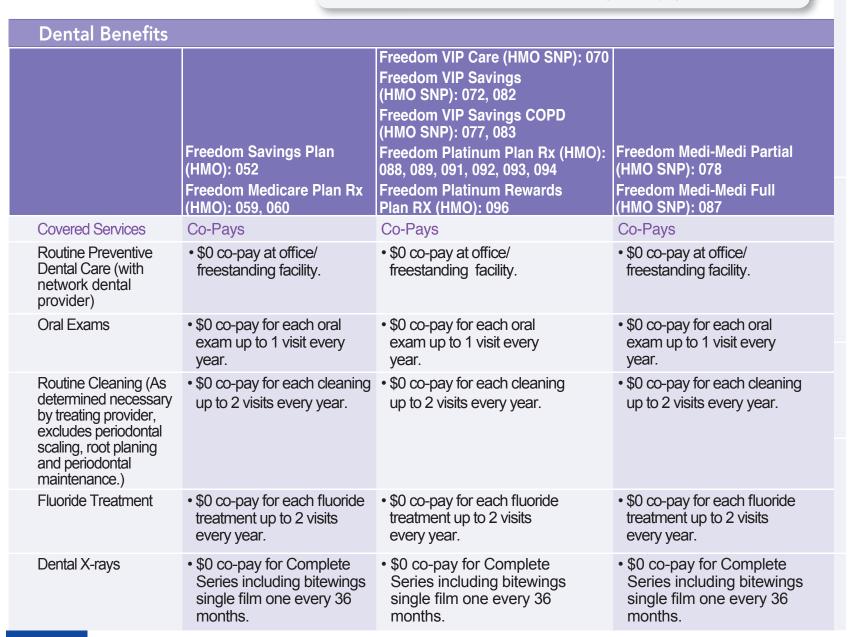
Hearing

# **Using Your Plan: Dental Benefits**

We all want a great smile, so all of our plans offer dental benefits. Depending on the plan, these benefits include:

- Routine preventive dental care (member must use network dental provider)
- Oral Exams
- Routine cleaning as determined necessary by treating provider (excludes periodontal scaling, root planing and periodontal maintenance)
- Fluoride Treatment
- Dental x-rays

The list below shows plan-specific coverage. Your Evidence of Coverage also contains a list of covered services and your co-payments.



(continued on next page)

Dental Benefits				
		Freedom VIP Care (HMO SNP): 070 Freedom VIP Savings (HMO SNP): 072, 082 Freedom VIP Savings COPD		
	Freedom Savings Plan (HMO): 052	(HMO SNP): 077, 083 Freedom Platinum Plan Rx (HMO): 088, 089, 091, 092, 093, 094	Freedom Medi-Medi Partial (HMO SNP): 078	
	Freedom Medicare Plan Rx (HMO): 059, 060	Freedom Platinum Rewards Plan RX (HMO): 096	Freedom Medi-Medi Full (HMO SNP): 087	
Covered Services	Co-Pays	Co-Pays	Co-Pays	
Dental x-rays (Continued)	• \$0 co-pay for bitewings 2 film one per year.	• \$0 co-pay for bitewings 2 film one per year.	• \$0 co-pay for bitewings 2 film one per year.	
	• \$0 co-pay for bitewings 4 film one per year.	<ul> <li>\$0 co-pay for bitewings 4 film one per year.</li> </ul>	<ul> <li>\$0 co-pay for bitewings 4 film one per year.</li> </ul>	
	• \$0 co-pay for panoramic film one per 36 months.	<ul> <li>\$0 co-pay for panoramic film one every 36 months.</li> </ul>	<ul> <li>\$0 co-pay for panoramic film one per 36 months.</li> </ul>	
	• \$0 co-pay for each Occlusal film up to 2 per year.	<ul> <li>\$0 co-pay for each Occlusal film up to 2 per year.</li> </ul>	\$0 co-pay for each Occlusal film up to 2 per year.	
	<ul> <li>\$0 co-pay for Temporomandibular joint film one per year.</li> <li>\$0 co-pay for each additional x-ray one per year.</li> </ul>	<ul> <li>\$0 co-pay for Temporomandibular joint film one per year.</li> </ul>	<ul> <li>\$0 co-pay for Temporomandibular joint film one per year.</li> </ul>	
		<ul> <li>\$0 co-pay for each additional x-ray one per year.</li> </ul>	<ul> <li>\$0 co-pay for each additional x-ray one per year.</li> </ul>	
Limited Restorative Services	Not covered	\$0 co-pay for filling up to 1 per year	• \$0 co-pay for filling up to 2 per year	
		<ul> <li>one or two surface resin anterior (incisor or canine) restoration; or</li> </ul>	<ul> <li>one or two surface resin anterior (incisor or canine) restoration; or</li> </ul>	
		<ul> <li>one, two, or three surface resin posterior (pre-molar or molar) restoration</li> </ul>	<ul> <li>one, two, or three surface resin posterior (pre-molar or molar) restoration</li> </ul>	
Diagnostic Services	Not covered	\$0 co-pay full mouth debridement one every two years.	\$0 co-pay full mouth debridement one every two years.	
Limited Extractions	\$0 co-pay simple extraction OR surgical removal of erupted tooth; one procedure per year by a general dentist.	• \$0 co-pay simple extraction OR surgical removal of erupted tooth; one procedure per year by a general dentist.	\$0 co-pay simple extraction OR surgical removal of erupted tooth; two procedure per year by a general dentist.	
Limited Prosthodontics	Not covered	Not covered	<ul> <li>\$0 co-pay partial or full set of dentures; 1 set every 5 years</li> </ul>	

# **Using Your Plan: Vision Benefits**

# All of our plans also offer vision benefits. Depending on the plan, these benefits include:

- Benefit services by a network provider.
- One Glaucoma screening per year.
- One Pair of eye glasses or contact lenses after each cataract surgery that includes insertion of an intraocular lens. Corrective lenses/frames (and replacements) needed after cataract removal without a lens implant.

The list below shows plan-specific coverage. Your Evidence of Coverage also contains a list of covered services and your co-payments.



Vision Benefits			
		Freedom VIP Care (HMO SNP): 070	
		Freedom VIP Savings (HMO SNP):072, 082	
		Freedom VIP Savings COPD (HMO SNP): 077, 083	
	Freedom Savings Plan (HMO): 052	Freedom Platinum Plan Rx (HMO): 088, 089, 091, 092, 093, 094	Freedom Medi-Medi Partial (HMO SNP): 078
	Freedom Medicare Plan Rx (HMO): 059, 060	Freedom Platinum Rewards Plan RX (HMO): 096	Freedom Medi-Medi Full (HMO SNP): 087
Covered Services	Co-Pays	Co-Pays	Co-Pays
Eye Exams	<ul> <li>\$0 co-pay for each routine eye exam by an in network optometrist, limited to 1 exam per year.</li> </ul>	<ul> <li>\$0 co-pay for each routine eye exam by an in network optometrist, limited to 1 exam per year.</li> </ul>	• \$0 co-pay for each routine eye exam by an in network optometrist, limited to 1 exam per year.
	• \$0 co-pay for each Medicare covered eye exam (diagnosis and treatment for disease and conditions of the eye by optometrist).	\$0 co-pay for each Medicare covered eye exam (diagnosis and treatment for disease and conditions of the eye by optometrist).	<ul> <li>\$0 co-pay for each Medicare covered eye exam (diagnosis and treatment for disease and conditions of the eye by optometrist).</li> </ul>

(continued on next page)

#### Vision Benefits

Freedom Savings Plan (HMO): 052

Freedom Medicare Plan Rx (HMO): 059, 060

**Freedom VIP Care** (HMO SNP): 070

**Freedom VIP Savings** (HMO SNP):072, 082

Freedom VIP Savings COPD (HMO SNP): 077, 083

Freedom Platinum Plan Rx (HMO): Freedom Medi-Medi Partial 088, 089, 091, 092, 093, 094

Freedom Platinum Rewards Plan RX (HMO): 096

(HMO SNP): 078

Freedom Medi-Medi Full (HMO SNP): 087

#### **Covered Services**

#### Eye Wear or Contacts

Co-Pays

- \$10 co-pay for up to one pair of glasses every year (includes lens and frame) with a benefit limit of \$100 in retail value which includes CR-39 clear plastic lens with single vision, lined bifocal (FT28), or lined trifocal (FT7x28).
- \$30 co-pay for CR-39 clear plastic standard progressive lenses in addition to glasses co-pay.
- \$30 co-pay for CR-39 plastic photochromatic lenses (like Transitions®).
- \$10 co-pay for contacts (in lieu of eyeglasses) with benefit limit of \$100 in retail value. Contact fitting fee not included in routine exam, cost of contact fitting fee varies by provider and is additional charge.

• \$0 co-pay for Medicarecovered eye wear (one pair of eveglasses which includes frame and plastic lens or contact lenses) after each cataract surgery up to Medicare allowable, however contact fitting fee varies by provider and the member is

responsible. Progressive

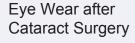
and photochromatic lenses not covered.

#### Co-Pays

- \$10 co-pay for up to one pair of glasses every year (includes lens and frame) with a benefit limit of \$125 in retail value which includes CR-39 clear plastic lens with single vision, lined bifocal (FT28), or lined trifocal (FT7x28).
- \$30 co-pay for CR-39 clear plastic standard progressive lenses in addition to glasses co-pay.
- \$30 co-pay for CR-39 plastic photochromatic lenses (like Transitions®).
- \$10 co-pay for contacts (in lieu of eyeglasses) with benefit limit of \$125 in retail value. Contact fitting fee not included in routine exam, cost of contact fitting fee varies by provider and is additional charge.
- \$0 co-pay for Medicarecovered eye wear (one pair of eveglasses which includes frame and plastic lens or contact lenses) after each cataract surgery up to Medicare allowable, however contact fitting fee varies by provider and the member is responsible. Progressive and photochromatic lenses not covered.

#### Co-Pays

- \$0 co-pay for up to one pair of glasses every year (includes lens and frame) with a benefit limit of \$200 in retail value which includes CR-39 clear plastic lens with single vision, lined bifocal (FT28), or lined trifocal (FT7x28).
- \$30 co-pay for CR-39 clear plastic standard progressive lenses in addition to glasses co-pay.
- \$30 co-pay for CR-39 plastic photochromatic lenses (like Transitions®).
- \$0 co-pay for contacts (in lieu of eyeglasses) with benefit limit of \$200 in retail value. Contact fitting fee not included in routine exam, cost of contact fitting fee varies by provider and is additional charge.





 \$0 co-pay for Medicare covered eye wear (one pair of eyeglasses which includes frame and plastic lens or contact lenses) after each cataract surgery up to Medicare allowable, however contact fitting fee varies by provider and the member is responsible. Progressive and photochromatic lenses not covered.

# **Using Your Plan: Hearing Benefits**

# Freedom Health members receive these hearing benefits on most plans:

- One routine hearing exam every year.
- One hearing aid evaluations/hearing aid fitting every year.
- Two hearing aids per year (1 per ear)
- Selection of quality digital products featuring choice of style and technologies.



The list below shows plan-specific coverage. Your Evidence of Coverage also contains a list of covered services and your co-payments.

Hearing Benefits	
	All Plans
Covered Services	Co-Pays
Diagnostic Hearing Exam	• \$0 co-pay for each Medicare covered hearing exam.
Routine Hearing Exam	• \$0 co-pay for up to 1 routine hearing exam every year.
Hearing Aids	<ul> <li>\$0 co-pay for up to 1 evaluation every year.</li> <li>\$0 co-pay for two hearing aids per year (1 per ear).</li> <li>\$1,000 limit for routine hearing aids every year (\$500 per hearing aid). The member will be responsible for payment of any amount in excess of \$1,000 for hearing benefit.</li> </ul>

# Maximum Out Of Pocket Expenses

The following in network services / benefits count towards your maximum out-of-pocket (MOOP). The MOOP amount for most 2019 Freedom Health Plans is \$3,400.

#### **Inpatient Services**

- Inpatient Hospital Care
- Inpatient Mental Health
- Skilled Nursing Facility

#### **Outpatient Services**

- Doctor Visits
- Chiropractic Services
- Podiatry Services
- Home Health Services
- Outpatient Mental Health
- Outpatient Substance Abuse
- Outpatient Surgery
- Medically Necessary Ambulance Services
- Emergency Care
- Urgent Care
- Outpatient Rehabilitation Services (OT, PT, & ST)

# Outpatient Medical Services & Supplies

- Annual Wellness Visit
- Durable Medical Equipment
- Prosthetic devices
- Diabetes Self Monitoring & Training
- Diabetic Monitoring Supplies
- Nutrition Therapy & Supplies
- Diagnostic Tests
- X-Rays
- Lab Services
- Radiology Services
- Bone Mass Measurement
- Colorectal Screening Exams
- Immunizations (Flu, Hepatitis B, Pneumonia)
- Mammograms
- Pap Smears
- Prostate Cancer Screening Exams
- End Stage Renal Disease Services

## How to Use Your Benefits and Services

Freedom Health partners with specific companies to provide chiropractic, comprehensive dental, vision, hearing, fitness, clinical laboratory, over-the-counter (OTC) health related supplies, transportation and podiatry services. While you must stay within our network of providers, these companies were chosen through a comprehensive selection process and we are confident that they will serve your needs. Check your plan to verify coverage for services below.

#### Service

#### How to Find It?



Transportation

Contact Member Services for the number to schedule a ride to your doctor with our transportation provider. **72 hours notice required**.



Comprehensive Dental, Vision & Hearing

Freedom partners with Argus for both Dental and Vision services. For Dental, please call **1-855-445-9757.** For Vision, please call Freedom **Member Services** for a provider listing, or review providers at www.argusdentalvision.com. Hearing services are provided by HearUSA. They can be contacted at 1-800-333-3389.



Freedom has partnered with SilverSneakers® to provide our fitness benefit which is available on all of our plans. Please visit their website at www.silversneakers.com or call our **Member Services Department** for the most updated participating network facilities and information on how to utilize the benefit. Please take your Freedom ID to the participating network facility on your first visit.



Lab Services

Freedom Health partners with local labs to provide clinical laboratory services. **Contact Member Services for a location near you.** 



Over-the-Counter Health Related Supplies If your plan includes an Over-the-Counter benefit, you may contact us directly at **1-866-900-2688** or order online through the **Member Portal** at www.freedomhealth.com. A list of available supplies are on pages 40-41, along with ordering information. You will receive supplies in approximately 7-10 business days after you submit your order.



**Podiatry** 

Participating podiatrists are listed in the Provider Directory. Call our **Member Services Department** or talk to your PCP for podiatry questions.



Chiropractic

For Chiropractors, call our **Member Services Department** or talk to your PCP for chiropractic questions.

Member Services - Contact us at 1-800-401-2740. TTY users: 711.

From October 1 to March 31, we are open 7 days a week from 8 a.m. to 8 p.m. EST. From April 1 to September 30, we are open Monday through Friday, 8 a.m. - 8 p.m. EST.



# Diabetic Supplies - It's Easy as 1-2-3

- Order your diabetic supplies by visiting our Member Portal website: www.freedomhealth.com or by calling us at 1-866-900-2688 TTY: 711
- Pay \$0 for diabetic monitors, lancets and test strips through the plan mail order program. (1)

  Compare to pharmacy retail cost of 20%(2)
- Your supplies will be mailed direct at NO COST TO YOU.



# More Supplies To Choose From!



Visit our
Member Portal
website or call
to place your
order





Log on to: www.freedomhealth.com

or call: 1-866-900-2688 • TTY: 711



# Save Time & Money in Over-the-Counter S

	Item Ite	em Description	Qty.	Price
		Allergies	αιy.	TILCC
1Δ		hlorpheniramine Maleate 4mg	24	\$4
		iphenhydramine HCI 12.5mg	118ml	\$3
		iphenhydramine HCl 25mg	24	\$3
		eep Sea Nasal Saline 0.65%	44ml	\$3
טו	Nasal Spray	cop oca rvasai oaimo 0.0070	771111	ψυ
1E	Nasacort Allergy 24 Hour Tr	riamcinolone 55mcg	10.8ml	\$15
1F		uticasone Propionate (glucocorticoid) 50mcg	9.9ml	\$15
	(2) Ar	nalgesics		
2A	Generic Comparable of Tylenol Ex 500mg Ac	cetaminophen Tabs 500 mg	100	\$4
2B	Generic Comparable of Bayer Aspirin As	spirin 325mg	100	\$3
2C		rixaicin Capsicum 0.025% (Capsaicin)	60g	\$7
		uprofen 200mg FC Tab.	24	\$3
		uscle Rub	35g	\$3
	Generic Comparable of Aleve Na	aproxen Sodium 220 mg CPL	50	\$7
2H		spirin EC (Delayed Release) 81mg	120	\$4
	Low Dose 81 mg	1 ( 1 ) 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		, .
21	Generic Comparable of Tylenol PM Ad	cetaminophen 500mg/Diphenhydramine	50	\$5
0.1		CI 25mg	00	<b>A</b> 4
2J	Generic Comparable of Bayer Aspirin As Low Dose Chewable	spirin 81mg Chewable	36	\$4
2K	Generic Comparable of Icy Hot Patch Co	old and Hot Patch	5	\$8
	Generic Comparable of Excedrin He	eadache Formula-Aspirin/Acetaminophen/ affeine	100	\$7
2M	Aspercreme As	spercreme with 4% Lidocaine	76g	\$6
		aximum Strength		
		Antacids	00	4-
		alcium Carbonate 750mg	96	\$5
		as Relief Tablets	100	\$5
		anitidine 75mg	30	\$9
3D		ntacid & Pain Relief	12	\$6
		-Diarrheals	40	
		operamide 2mg	12	\$4
4B		ink Bismuth Tablets (chewable)	30	\$5
		emorrhoidals	0.0	4.5
	Maximum Strength	ydrocortisone Oint, USP 1%	28g	\$6
5B		rompt Relief Hem Ointment	57g	\$7
		emorrhoidal Suppositories	12	\$13
(6) Cough/Cold				
6A		ugar-Free Cough Syrup	118ml	\$5
6B		edicated Chest Rub	100g	\$6

	Item	lt
6C	Mucinex Dm	N
6D	Generic Comparable of Afrin Nasal Spray	N
6H	Generic Comparable of Tylenol Sinus	S
	Congestion & Pain	
61	Generic Comparable of Chloraseptic	S
6K	Halls Sugar-Free Cough Drops	S
6L	Generic Comparable of Mucus Relief	E
6M	Generic Comparable of Cepacol	C
• • • • • • • • • • • • • • • • • • • •	(7)	
7A	Generic Comparable of Collyrium Eye Wash	E
7B	Generic Comparable of Visine	R
7C	Generic Comparable of Visine Tears	Α
7E	Generic Comparable of Visite Tears  Generic Comparable of Zaditor	É
/ =	(8) First Aid Creams	
8A	Generic Comparable of Benadryl Cream	A
		В
8B	Generic Comparable of Bacitracin	
8C	Generic Comparable of Lotrimin	С
8D	Generic Comparable of Cortisone	Н
8E	Generic Comparable of Zinc Oxide	Z
8F	Generic Comparable of Neosporin	Τ
8G	Generic Comparable of Micatin	N
8H	Generic Comparable of Debrox	Ε
	(9) Firs	
9A	Generic Comparable of Ace Bandage 3"	Ε
9B	Butterfly Closure	В
9C	Cotton Balls	C
9D	Ice Bag	lc
9E	Generic Comparable of J&J Gauze	G
9F	Digital Themometer	D
9G	Generic Comparable of Q-Tips	C
	(10)	L
10A	Generic Comparable of Colace	D
10B	Generic Comparable of Fibercon	F
10C	Generic Comparable of Miralax	C
10D	Generic Comparable of Fleet Enema	Ε
	(11) Misc	el
11A	Digital Blood Pressure Kit*	A
	Blood Pressure Kit*	N
11C	Generic Comparable of Band Aid	A
	Generic Comparable of Coppertone	S
טוו	Sunscreen Lotion	U
11E	Generic Comparable of Dramamine	N
1115	Cononio Comparable of Diamamine	1 V

\*These items are considered dual purpose items. Prior to ordering these items, the enrollee must have an appropriate conversation with the enrollee's personal provider who verbally recommends the OTC item for a specific diagnosable condition.

#### **DISCLAIMERS:**

- 1. OTC items may only be purchased for the enrollee; it is prohibited to purchase supplies for family members, and friends.
- 2. The following supplies are not covered as they are non-eligible supplies: Alternative Medicines (Includes botanicals, herbals, probiotics, homeopathic, and neutraceuticals), baby supplies, contraceptives, convenience & comfort supplies (insoles, gloves, etc.), cosmetics, food products or supplements, replacement & attachments such as contact lens containers or batteries.
- 3. To minimize mailing costs the plan may impose a limited ordering quantity per purchase.
- 4. Items, quantity and size may change depending on availability.
  - 5. This benefit is only available if your plan offers the OTC service as a benefit. Orders will be shipped via UPS or USPS. Please allow 7-14 business days to receive your order from the time the order is placed.

- 6. Please consult with your doctor before using any OTC products.
- 7. All OTC supplies are generic comparable of Brand item. Any branded item may be substituted for its Generic Comparable based on availability.
- 8. All items are shipped based on manufacturer availability.
- 9. All items may not be available all the time.
- 10. If Generic Item is not acceptable, plan will not ship Brand Name Item.
- 11. The plan does not allow to rollover any remaining OTC benefits into the next month.
- 12. Items may vary based on the manufacturer and availability (For example, caplets, tablets, capsule or soft gels may be substituted for one another.
- 13. For all people who have diabetes (insulin and non-insulin users) supplies to monitor your blood glucose: Blood glucose monitor, blood glucose test strips, lancet devices and lancets, and glucose-control solutions for checking the accuracy of test strips and monitors are available through the Plan Mail-Order service by calling Member Services. Authorization and/or a prescription may be required from a physician.

# Supplies. Choose From the Following List:

Item Description	Qty.	Price
Mucinex DM 600mg	20	\$20
Nasal Spray	15ml	\$3
Sinus-Acetaminophen/Phenylephrine HCI	24	\$5
Sinus-Acetaminophen/Frienylephine rici	24	φυ
Sore Throat Spray	177ml	\$5
Sugar-Free Cough Drops	25	\$4
Expectorant-Guaifenesin 400 mg	30	\$7
Cepacol	16	\$5
(7) Eye Care		
Eye Wash	118ml	\$4
Redness Reliever Eye Drops	15ml	\$4
Artificial Tears	15ml	\$4
Eye-Itch Relief Antihistamine	5ml	\$15
ns & Ointments & Antiseptics	01111	Ų.,
Anti-Itch Cream	28g	\$3
Bacitracin	14g	\$6
Clotrimazole 1% Cream	28g	\$7
Hydrocortisone Cream	28g	\$5
Zinc Oxide Ointment	28g	\$8
Triple-Antibiotic Ointment	28g	\$6
Miconazole Nitrate 2%	28g	\$4
Ear Wax Removal	15ml	\$4
irst Aid Supplies	101111	ΨΤ
Elastic Bandage	1	\$4
Butterfly Closures	10	\$2
Cotton Balls	100	\$4
Ice Bag 9"	1	\$9
Gauze Rolls - Assorted sizes	3	\$4
Digital Thermometer	1	\$5
Cotton Swabs	300	\$5
10) Laxatives	000	ΨΟ
Docusate Sodium 100mg	100	\$5
Fiber-Lax 500mg	60	\$9
Clear Lax Powder	119g	\$11
Enema-Saline Laxative	133ml	\$3
scellaneous Items	1001111	ΨΟ
Automatic Blood Pressure Kit	1	\$25
Manual Self Taking Blood Pressure Kit	1	\$19
Adhesive Bandage	50	\$3
Sunscreen Lotion SPF-30	118ml	\$10
Motion Sickness Relief Tablets	12	\$4

	The state of the s	In Books	01	In:
445	Item Pill Constitution	Item Description	Qty.	Price
	Pill Organizer	One Day At a time Medicine Organizer-Weekly	1	\$7
	DEX4 Glucose Tablets	Glucose Tablets	50	\$8
	Pill Splitter	Pill Splitter	1	\$5
111		Wipes and Lens Cleaner Pack	1 box	\$4
11J	Estroven	Multi-Symptom Menopause Relief	30	\$20
404		ical Foot & Topical Oral	0	<b>64</b>
	Callus Remover	Callus Removers	6	\$4
	Callus Cushion	Callus Cushions	6	\$3
	Dental Flossers	Dental Flossers	36	\$3
	Generic Comparable of Polident	Denture Cleanser	40	\$7
	Toothpaste	Toothpaste	76g	\$4
	Toothbrush	Toothbrush	1	\$3
12J	Generic Comparable of Fixodent	Denture Adhesives ADH CRM Fresh	39g	\$5
		/itamins & Minerals*	0.0	4.0
	Fish Oil	Fish Oil - 1200mg	90	\$9
	Prosight	Supplement for Eyes	60	\$6
	Allbee With C	B Complex with C	100	\$8
	Vitamin B	B Complex	100	\$8
	Vitamin C	Vitamin C 500mg	100	\$8
	Generic Comparable of Centrum	Multivitamin & Mineral	60	\$6
	Folic Acid	Folic Acid 800mcg	100	\$5
	Glucosamine Chondroitin	Glucosamine Chondroitin	60	\$15
	Vitamin E	Vitamin E 400 IU	100	\$8
	Vitamin D	Vitamin D 1000 IU	100	\$5
	Antioxidant Tablets	Antioxidant Tablets	50	\$7
	Selenium	Selenium 200mcg	60	\$7
	Timed Release Niacin	Timed Release Niacin 500mg	60	\$10
	Generic Comparable of Lactaid Tab	Lactase Enzyme Supplement	50	\$9
	Ferrous Sulfate	Ferrous Sulfate - 325mg	100	\$3
13Q	Generic Comparable of Citracal Calcium Citrate	Calcium Citrate & Vitamin D	60	\$7
13R	Generic Comparable of Bayer One A Day Women's	One A Day Women's Multivitamin	60	\$10
<b>13S</b>	Generic Comparable of Os-Cal*	Oyster Calcium + Vitamin D	100	\$4
	CoQ10	CoQ10 100mg	30	\$10
13U	Vitamin B12	Vitamin B12 1000 mcg	50	\$8
	(14)	Smoking Cessation		
14B	Generic Comparable of Nicorette 4mg	Stop Smoking Gum-Nicotine Polacrilex Gum 4mg	40	\$24
	(15) Sleep-Aids			
15A	Generic Comparable of Simply Sleep	Sleep-tabs 25 mg	24	\$4
15B		Melatonin Tablet 3mg	60	\$8

# Select from the items listed above and log on to: www.freedomhealth.com or call: 1-866-900-2688, TTY/TDD: 711

Freedom Health is an HMO plan with a Medicare contract and a contract with the Florida Medicaid program. Enrollment in Freedom Health, Inc. depends on contract renewal. Please call our Member Service Department at 1-800-401-2740 for additional information. From October 1 to March 31, we are open 7 days a week from 8 a.m. to 8 p.m. EST. From April 1 to September 30, we are open Monday through Friday, 8 a.m. to 8 p.m. EST.

Freedom Health, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Freedom Health, Inc. cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. Freedom Health, Inc. konfòm ak lwa sou dwa sivil Federal ki aplikab yo e li pa fè diskriminasyon sou baz ras, koulè, peyi orijin, laj, enfimite oswa sèks. Español (Spanish): ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-401-2740 (TTY: 711). Kreyòl Ayisyen (French Creole): ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-401-2740 (TTY: 711).

# How to Enroll:



- 1. Have your Medicare ID or proof of eligibility ready before you begin the application process.
- 2. You may complete the application on paper or through our website: www.freedomhealth.com. Our authorized Agents/Brokers can help with any of these methods. If you need help, finding an agent, call our toll-free number.
- 3. Medicare beneficiaries may also enroll in Freedom Health through the CMS Medicare Online Enrollment Center located at http://www.medicare.gov.
- 4. Choose a primary care physician. Use our Provider Directory to find your doctor. Your Freedom Health authorized agent/broker can help, or go to our website at www.freedomhealth.com and from the Quick Links section, choose Provider Search.
- 5. Look up your prescriptions in our formulary booklet or go to our website and from the Quick Links section, choose the Drug Search.

#### Record Your Important Information

Benefit Consultant Name:
Benefit Consultant Telephone Number:
Plan Name:
PBP Number:
Enrollment Application Number:
Effective Date:
Network PCP Name,
Number, Address:
Over-the-Counter Allowance per month:



# Still Have a Question?

We're making it easier to find answers.

- 1. Check the plan's Evidence of Coverage
- 2. Visit a local Concierge Center
- 3. Go to www.freedomhealth.com and search our website
- 4. Call Member Services

Call Toll-Free: 1-800-401-2740 • TTY: 711

From October 1 to March 31, we are open 7 days a week from 8 a.m. to 8 p.m. EST. From April 1 to September 30, we are open Monday through Friday, 8 a.m. - 8 p.m. EST.

Notes:	





#### Please call our Member Services number Toll-Free at:

1-800-401-2740 TTY: 711

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www.freedomhealth.com



Toll Free: **1-855-856-7706** Local: 321-212-7460

#### **BROWARD/PALM BEACH**

1300 N Federal Highway Suite 103 Boca Raton, FL 33432 Toll Free: 1-844-217-8399 Local: 561-910-5278

#### CHARLOTTE/MANATEE/SARASOTA

3874 E. SR 64, Bradenton, FL 34208

Toll Free: 1-888-850-5315 Local: 941-708-0850

#### CITRUS/HERNANDO/PASCO

8373 Northcliffe Blvd., Spring Hill, FL 34606

Toll Free: 1-888-211-9921 Local: 352-686-0213

#### COLLIER/LEE

6831 Palisades Park Ct., Suite 1,

Ft. Myers, FL 33912

Toll Free: 1-888-272-2992 Local: 239-210-4940

#### HILLSBOROUGH/PINELLAS/POLK

5403 N. Church Ave., Tampa, FL 33614

Toll Free: 1-888-211-9918 Local: 813-506-6101

#### INDIAN RIVER/MARTIN/ST. LUCIE

1187 S. US Hwy. 1, Ste E & F, Vero Beach, FL 32962

Toll Free: 1-888-274-8575 Local: 772-257-3100

#### LAKE/MARION/SUMTER/VOLUSIA

2102 SW 20th Pl., Building 200, Suite 201, Ocala, FL 34471 Toll Free: 1-888-420-2539 Local: 352-237-2351

#### **ORANGE/SEMINOLE**

950 S. Winter Park Dr., Suite 340, Casselberry, FL 32707 Toll Free: **1-888-364-7905** Local: 407-965-2684

#### **OSCEOLA**

1339 E. Osceola Pkwy, Kissimmee, FL 34744

Toll Free: 1-888-609-0690

# SERVICE LOCATIONS